

Garrison-Randall is an Executive Search Firm specializing in placement within the health care industry. Our firm is dedicated to delivering expert, confidential, expedient services, provided on a retained basis. Current engagements include the following:

Director of Risk Management

The Daughters of Charity Health System (DOCHS) has retained our services to assist with identifying and hiring a Director of Risk Management for Saint Louise Regional Hospital, a 93-bed full service acute care facility, serving the populations of Southern Santa Clara and San Benito Counties. One of five California DOCHS hospitals, Saint Louise Regional Hospital was founded in 1989 in Morgan Hill, and moved the acute care services to its current Gilroy location in 1999.

Reporting to the Vice President of Quality Resources, the Director of Risk Management maintains responsibility for formulating risk reduction strategies and policy and/or organizational change; enhancing and promoting patient safety and quality of care; and minimizing loss to protect the assets of the facility. Day to day responsibilities include managing and analyzing risk management data (i.e. incident reports and patient grievances); conducting risk management educational programs / orientations and updating the content of such programs; and complying with risk management related standards by the Joint Commission, Department of Public Health Services (DPHS) and other accrediting agencies. Further, the Director serves as the point of contact for DPHS, including required reporting of individual events, coordination for planned and unannounced site visits by the DPHS, maintenance of DPHS activity log, and maintaining files for all DPHS related cases and correspondence including coordinating and submitting required documents and plans of correction.

The Director of Risk Management works closely with all Clinical and Support Department Leadership and serves as a risk management resource to said Directors in the investigation of complex clinical patient complaints and ethical questions that are referred to the Department; and conducts Root Cause Analysis and Failure Mode Event Analysis on significant occurrences to include assessing need for focused review by the departments. The Director participates in policy and procedure development; informs department leadership of occurrences, issues, trends, and findings; and offers risk reduction strategies. Through collaboration with DOCHS Corporate Risk Management Services the Director assures compliance to system risk management policies and procedures; and interfaces with defense counsel and insurance carriers in reporting potential claims and cases of concern by preparation of preliminary reports, and determination of priority of investigation given risk management assessment (Loss/Run Reports).

The Director of Risk Management chairs the Patient Grievance Committee, and serves as an active participation on committees directed toward promoting quality of care and regulatory compliance to include the Patient Safety Committee, Clinical Directors Group, Bioethics, Pharmacy and Surveillance, and EOC Committee, among others.

The successful candidate will possess a proven track record in risk management review and analysis of incident reports for regulatory and insurance concerns, and immediate patient safety issues, with demonstrated critical thinking, change management, problem solving, and performance improvement skills. The ideal candidate is self-directed, timely, accountable, presents independent judgment, and excellent written and verbal communication skills including the ability to independently produce executive-level summary reports. A Bachelor's Degree in Nursing or related clinical field is required, as is CPHRM certification or eligibility for completion within one year of hire. Master's preparation is preferred.

The Daughters of Charity Health System offers a competitive salary, and an excellent benefit package, to include life insurance, health and dental plans, paid holidays, sick leave, and superb retirement benefits. Individuals committed to providing quality care offered patients and their families through proven management experience and staff mentorship opportunities, are encouraged to contact:

Julia Prebilich
Director, Clinical Recruitment
(415) 995-8400 phone
julia.prebilich@earthlink.net

Garrison-Randall, Executive Search
San Francisco, CA
(415) 995-8422 fax
www.garrison-randall.com